



# "SHOP-IN-A-BOX" **Solutions for Retail** and F&B



## Flexible Add-On Equipment and Services

## **POS Equipment**

### Accessories suitable for POS solutions, freely match according to your business needs



**POS Terminal (Windows)** 

- Suitable for cashier
- **Dual** monitor



**Tablet** 

- With adapter and bracket
- Flexible connect to POS system



**Cash Drawer** 

Three-section open-close lock



**Kitchen Display System (15")** 

Display kitchen order processing status with POS system



**Self-served Kiosk** 

Built-in printer, and scanning lens, can connect to payment terminals





**Barcode Scanner** 

Capture barcode and scan instantly







### **POS Printer**

- Thermal paper, kitchen paper and label printers
- Print orders and receipts quickly

## **Queuing Management**

### **Effectively manage customer queues and improve satisfaction**

- Generate queuing numbers and QR code for customer
- Support cloud version, users can check the queuing status via mobile phone, no need to wait in line
- Easy to use, saving labour cost and reduce error opportunity

### **Connect with Signage**

Renew queuing number simultaneously

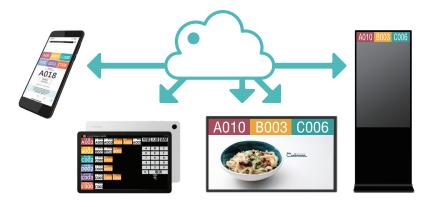




### Queue & Print All-In-One



### **Update via Cloud**



## Queuing Terminals

Tablet (Android)
Queuing Terminal (Tablet)
Queuing Terminal with floor stand







### **Video Security Surveillance System**



#### **Product Features**

- Comprehensive monitoring and recording of multiple areas or angles
- Support multiple cameras deployment to cover a wide area or multiple locations
- Accommodate mass high-definition video footage, ensuring capture and retain video in high quality







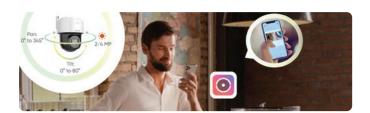
### **Key Benefits**

### **Easy Installation**

Leave installation to our team of professional experts. Gain instant access to the camera feed via mobile app, keeping you connected and in control simultaneously



Auto-active process enables automatic activation with intuitive result display





### Over-the-Air (OVA)

OVA upgrades of EUI for NVR and DVR allow users to be informed of the latest system upgrades on multiple platforms, ensure monitoring equipment is updated



## **RetailCare**

### IT Support Service for Retail and F&B

Service Time: 08:00 – 23:00 (Mon-Sun)

- Provide reliable POS maintenance
- Equipped with hotline, WhatsApp and on-site support services
- Quickly diagnose and resolve POS hardware and software issues
- Reduce system downtime and smooth business operations



#### Terms and Conditions:

- 1. "SHOP-IN-A-BOX" ("Service Plan") is only applicable to new or existing customers ("Customers") of HKBN Enterprise Solutions Limited ("HKBNES").
- 2. The contract period for the Service Plan is 24 months.
- 3. The service installation address of 300 / 500 / 1000Mbps Business Broadband service must be within HKBNES's service coverage.
- The specification of 300 / 500 / 1000Mbps is based on an Internet connection from wallplate at Customer's premises to the first piece of HKBNES's network equipment. Maximum upload/download speed to local site could be up to 300 / 500 / 1000Mbps. The actual bandwidth that the Customer can enjoy may be affected by Customer's hardware/software, router specification, site traffic loading, type of content being processed and other environmental factors; and hence is normally less than the above speed. The bandwidth to overseas sites will also be subject to the conditions of local network there, and therefore the bandwidth might be even less.
- 5. The services included in the Service Plan are subject to their respective terms and conditions. For more details, please refer to the relevant service registration form or inquire with your account manager.
- 6. The Service Plan includes services and/or products provided by third-party suppliers. Customers agree to comply with and accept the terms and conditions of these third-party suppliers. The monthly charge of the Service Plan is exclusive of any additional fees incurred from using third-party services, including but not limited to transaction fees or processing fees charged by payment system providers.
- Any payments made to HKBNES are non-transferable and non-refundable.
- Customers are required to register in the name of the company and provide a valid Business Registration number, a copy of the Business Registration Certificate, the company name, contact telephone number(s) and email address(es) for liaison and account registration purposes. Registration in the name of an individual will not be accepted.
- If there are discrepancies between the Chinese and the English versions of these terms and conditions, the English version shall prevail.
- 10. HKBNES reserves the right to modify, suspend, cancel or terminate the Service Plan, and / or amend the applicable terms and conditions at any time without prior notice.
- 11. If there is any dispute, the decision of HKBNES shall be final.